

SITHGAM001 Provide responsible gambling services

One day course

Introduction

Mid North Coast Community College (MNCCC) is a Registered Training Organisation (RTO number 45596) registered with the Australian Skills Quality Authority.

MNCCC is proud to offer training in the unit of competency:

SITHGAM001 Provide responsible gambling services

Course Description

RCG training is mandatory if your work duties involve gaming machines. RCG training applies to:

- licensees of a full hotel licence
- secretaries of a registered club
- staff with gaming machine duties
- staff who pay out winnings
- staff who patrol or serve in the gaming machine area.

The RCG course includes the national unit of competency SITHGAM001 Provide responsible gambling services and helps to promote safety (harm minimisation) in venues where there are gaming machines, including how to recognise gambling problems and addiction.

The RCG course covers a range of topics, including:

- problem gambling
- harm minimisation
- gambling laws

The unit incorporates the knowledge requirements, under state and territory liquor licensing law, for employees engaged in the sale or service of alcohol.

Mode of Delivery

Delivery of this course will be trainer led and delivered over one, 6.5hour day, face-to-face training in a classroom setting combined with skills practice and assessment.

Assessment Summary

The assessment in support of the unit of competency requires the learner to complete a written knowledge assessment.

Interim Certificates

Upon successful completion of an RCG course, you will receive an interim certificate. This certificate is valid for 90 days and allows you to work immediately.

Competency cards

To obtain a NSW RCG competency card, present your interim certificate to a Service NSW centre and complete a 100 point identification check. Service NSW will send your card to your nominated address via mail. Please allow up to one month for its delivery.

If you already have a NSW RSA competency card, on completion of your RCG course you will automatically be sent a new card with your updated competencies.

National recognition

On successfully completing the training and assessment you will be issued a Statement of Attainment issuing you the unit of competency:

SITHGAM001 Provide responsible gambling services.

Course Commencement Dates

Courses dates and times do vary. Please contact us for scheduled course dates. Call on: 02 6583 7288

Or visit our website www.skillslink.edu.au

Course Duration and Location

The course is delivered over one day. Training is delivered in numerous locations across the Mid North Coast including:

- 77 Hastings River Drive, Port Macquarie
- 4 Albert Circuit, Port Macquarie
- Wauchope Country Club
24 King Street, Wauchope
- 78 Wynter Street, Taree
- Kempsey Showground
Sea Street Kempsey

Course Materials

Learner training is supported through the provision of quality learning materials and resources.

Learners should attend the course in comfortable appropriate clothing and closed in shoes. All equipment and consumables are supplied as part of the course.

Pre-Requisites/Entry Requirements

- Minimum age 18 years
- MNCCC does require learners to meet the following local entry requirements:
- Photo Identification is required to be sighted prior to course commencement

- Language, literacy and numeracy skills required to meet the requirements of the course, however students requiring assistance with LLN will be supported.

Fees and Charges

Information about fees and charges is provided on our website www.skillslink.edu.au. The basic course fee is:

One Day Course - \$150 per person which includes the NSW Photo Competency Card.

Please refer to the website for information about our refund policy.

Confirmations

A learner's position on the course will only be confirmed upon a completed enrolment form and the payment of your basic course fee. Numbers are limited, so confirmed enrolments will only be able to attend on the day of training.

Responsibility for Training

Mid North Coast Community College is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates. Please refer to the Student Handbook for further information on all student rights and obligations.